

Property protection study

Enquiry form for a consultation on individual property protection measures, including a home visit

The Bertrange Municipal Administration offers its citizens the opportunity to request a consultation on individual property protection measures.

As part of the consultation, a house inspection will be carried out together with you and specialist staff from an engineering office. You will then receive a report with recommendations for measures to protect the building from flooding. These measures can then be implemented by a specialist company of your choice.

The consultation, including the home inspection, is free of charge. You can apply for a grant from the Fond pour la gestion de l'eau (FGE) to cover the cost of individual property protection measures. Further information is available at www.waasser.lu.

Once all requests have been evaluated the municipal administration will contact you to arrange a consultation appointment. When allocating appointments, priority will be given according to the impact shown on heavy rain maps or the severity of past events.

To process your application and carry out the property protection study, your details will be passed on to the commissioned engineering office (see "Data protection" notice below).

All mandatory fields (*) must be completed!

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| * Request for a consultation, including a home visit. | ☐ Yes, I would like to request a consultation, including a home visit. | ☐ No, I do not wish to request a consultation or home visit. |
| * Have you ever experienced flooding in or around the building? | ☐ Yes | ☐ No |

*** Personal data:**

* Last and first name:	
* Address:	
* Name and address of the landlord: (If different)	
* Phone number:	
* E-Mail:	
* Property type (e.g., family home, apartment building or warehouse).	
* Areas below street level (e.g. basement)	

Data protection

The Bertrange Municipal Administration, responsible for this request, processes the personal data collected on this form. This information is kept for the time required by the administration to achieve the purpose of the study. The recipients of your data are the authorities responsible for processing your request. Please contact the administration concerned by your request to find out the recipients of the data on this form. In accordance with Regulation (EU) 2016/679 on the protection of individuals regarding the processing of personal data and on the free movement of such data, you have the right to access, rectify and, if necessary, delete information concerning your privacy¹. You also have the right to withdraw your consent at any time. In addition, and except in the case where the processing of your data is compulsory, you may, for legitimate reasons, be opposed to it.

If you wish to use such rights and/or obtain communication of your information, please contact the administration as indicated. You also have the possibility to file a complaint with the National Commission for Data Protection, 15, boulevard du Jazz L-4370 Belvaux.

By proceeding, you agree to the processing of your personal data in the context of this study.